



Sportpark Klagenfurt GmbH / Südring 207, 9020 Klagenfurt am Wörthersee

# STADIUM RULES WÖRTHERSEE STADIUM

1. Events in terms of respective legal provisions are only permitted if all permissions by the public authorities are obtained and available.

2. Visitors may only enter the stadium by presenting a valid ticket. Tickets cannot be transferred after entering the stadium, must be kept up until leaving the premises and must be shown to stadium staff upon request at any time. By purchasing tickets, visitors are subject to the field and house rules approved by the public authorities. Blocked off zones must be noted. Players and other actors, officials, bodies of the authorities, medical service personnel, aid organization staff, and employees of the stadium may only access the stadium upon presenting their identifications cards or respective permits. The stadium security guards must support the public security staff by any means. Within their professional activities, the public security staff must be granted access to any parts of the stadium, as well as the use of the loudspeaker system for professional announcements at any time.

3. Tickets must only be used for a visit of the respective venue, event and field for which the tickets are purchased. Any misuse of tickets or identification cards results in the seizure and invalidity of those, while the purchase price of those will not be reimbursed and the misuse might become subject to legal procedures. The ticket loses its validity after leaving the stadium during an event.

4. The unauthorized sale of tickets within the immediate surrounding area of the sport facilities is prohibited. Charges will be pressed against "black marketing".

5. Pets (dogs, cats and other pets) must not be brought to the sport facilities. Exceptions for service dogs and service dogs for blind and visually impaired people can be made during the walking tour by the public authorities. Police dogs are also excluded from this prohibition.

6. The use and storage of flammable objects and liquids, as well as smoking is prohibited in the locker rooms. Additional non-smoking areas can be defined by the event organizer and have to be marked with notification signs.

7. Spectators must not bring objects of any kind that can be thrown or shot onto the players' field or into the visitor seating areas, or that may disturb or threaten the quietness, order and security in the stadium. These objects are strictly forbidden and include large banners, pyrotechnical articles, sticks, poles, bottles, cans, rocks, stabbing-, cutting- and striking objects and weapons of all types. Flags on flagpoles that are no longer than 1.3 m and 2 cm in diameter are permitted in the stadium. Games of the Austrian Soccer League (Österreichischer Fußball-Bund) or the Austrian Soccer Bundes League (Österreichische Fußball-Bundesliga) are subject to the Security Organization Guidelines and chapter 7 of the Bundes League Licensing Manual, and in the case of international games the UEFA-Security Guidelines, rather than this point 7 of the Stadium Rules. A list of the objects that are prohibited in the stadium must be posted at the stadium entrances. Canes and other walking aids may only be used and brought by fragile persons that need walking aid. Handicap seating must be available and handicapped persons should be guided to the respective handicap seating areas. Security guards and public security

personnel are authorized to check bags and clothing of visitors upon entrance of the stadium, and can remove such objects. Removed objects are stored by the management of the facilities until the end of the event, and can be picked up by the owners upon request. Individuals that are not willing to remove of the respective object(s) that are subject to the terms and conditions, can be refused entry into the premises or can be asked to leave without being reimbursed for the ticket purchase price.

8. Legal charges for breach of peace will be pressed against persons that throw objects onto the players' field or into the spectator seating area and visitors that shoot fireworks or other pyrotechnic objects. Disturbing people are immediately removed from the premises and are not reimbursed for the ticket purchase price, while season tickets of season ticket holders are invalid with immediate effect. Visitors under the influence of alcohol or drugs can be refused entry or be requested to leave the premises by security guards at any time, and are not reimbursed for the ticket purchase price.

9. Designated areas for people in wheelchairs and their escort must be kept available for their intended purpose.

10. Loose seating for spectators is only permitted in loges. Visitors must not bring or setup their own seating arrangements.

11. All pedestrian and motor vehicle traffic routes (also stairways to and from the stadium seating, as well as entrance ways) must be kept uninhabited.

12. The maximum number of persons in the premises that is permitted by the public authorities must not be exceeded.

13. Advertisement or propaganda measures of any type are only allowed by permission of the management. The distribution of flyers and newspapers, or the sale of any goods is only allowed after permission by the management.

14. Instructions by regulatory bodies and public authorities' security personnel must be followed without any exceptions. The holder of a ticket or an identification card is subject to all terms of the field and house rules. In particular, each ticket holder must avoid any kind of disturbance during, before and after the event.

15. Visitors must not enter the players' field, the locker rooms or any other rooms or areas that are not designated for visitors. Standing on seating benches, chairs or the seating area during the game is prohibited.

16. The access to the main competition track, the training premises including side rooms, the locker rooms of actors, athletes and officials is only permitted for designated staff and persons with special permission. Their presence is only permitted during the necessity of their presence.

17. The press, radio announcers and television reporters may only access the main competition track or training area after obtaining a special permit by the event organizer.

18. The use of the main competition track and training facilities is subject to own risk. Officials, athletes and other users of the sport facilities always have to act in an orderly manner, and they have to avoid threatening the safety and security of other persons.

19. All persons that are entering the premises must acknowledge that the organizer and/or owner of the premises do not assume any responsibility or liability for any damages that are caused by or during an event, or that is caused in association with the execution of an event, if the event complies with the public authorities' requirements and regulations. In particular, no



liability whatsoever is assumed for health damages that are caused by noise development (e.g. excessive sound level during concerts).

20. The serving of beverages in glass bottles or glasses is prohibited. Therefore, beverages may only be served in plastic or paper cups. Sectors that are equipped with cup holders may only be entered with plastic or paper cups. Paper cups, paper waste and other trash have to be disposed of in designated trash bins. The restriction of serving alcohol according to the law of the protection of the youth and the serving to people under the influence of alcohol must be posted visibly and particularly in the area where sales booths are located.

21. Security lighting and sections of the main lighting must be turned on prior to the entry of visitors during events taking place in the dark and at the beginning of dusk. Main lighting and security lighting may only be turned off after all spectators and employees have left the premises. The handling of lighting equipment by unauthorized personnel is prohibited.

22. A certain number of specifically designated security guards is necessary for the compliance with these rules. The security guards must be available at least one hour prior to the beginning of each event, and have to be at the respectively allocated places until after the end of the event, during which they must not leave their allocated place. The security guards have to be properly instructed regarding their assigned tasks and authorizations, particularly in regard to their cooperation with the public security personnel. The players' field must be secured against the entering of unauthorized persons. The entrance gates for visitors in the fenced in area have to be unlocked and occupied by security guards as soon as the first visitors enter the facilities and until the last visitor leaves the facilities. The exit gates must be opened shortly before the end of the event. The same applies to dangerous situations (panic). In the case of a dangerous situation, the visitors have to be asked in an appropriate manner to leave the premises. The security guards are then responsible for the organization of the quiet but quick vacating of the event premises by guiding a balanced amount of visitors through all the exit gates.

23. All stadium employees (professional staff, security guards, etc.) have to be polite and helpful at any time. Nonetheless, they are authorized to seek support from the public security personnel if visitors do not comply with their orders. The security guards and public security personnel are obligated to assist in the reestablishment of peace during disturbances within the premises, and to arrange for the orderly vacating of the premises at the end of an event. They may only leave after no more visitors are present in the premises. The security guards are also responsible for the removal of unattended objects that may threaten personal security. They also have to report any noticed breakage or damages to the management. In addition, the security guards have to deliver any found or stored objects, as well as objects that were handed to them as lost items to the management.

24. The event organizer is obligated to set all necessary measures for the physical security of all persons participating in the event. The name and address of the head of the event have to be announced to the public supervisory authorities in due time prior to the event.

25. All staff must be familiar with the Stadium Rules and its contents. The Stadium/House Rules have to be posted in several different visible areas in the stadium facilities (exterior, interior, especially close to the ticket office area and entrances).

26. The security terms and conditions of the international soccer clubs (UEFA, FIFA) apply during international soccer games (Euro Cup, country games, etc.). The Bundes League Security Guidelines apply for competitions within the Austrian Soccer Bundes League (Österreichische Fußballbundesliga) and the ÖFB, and are an integrated component of these Stadium and House Rules (Annex).

27. Persons that have been banned from the stadium and are under effective stadium ban are subject to a monetary penalty in the amount of € 5,000.00 charged by the Austrian Soccer



League (Österreichischer Fußball Bund - ÖFB), if they are attending events of the ÖFB under their ban.

28. First-Aid services have to be provided by the event organizer in the case of sickness or accidents, and must include necessary medication and aids, as well as a light stretcher.

29. The parking of vehicles and bicycles or other means of transportation is restricted to specifically designated parking areas.

30. Private, reserved stadium parking is only permitted with the respective parking permit by the stadium management. The maintenance, repairing and cleaning of motor vehicles in those areas is prohibited. No liability is assumed for any motor vehicles parked in those areas.

31. Putting up installations, booths, stands and similar constructs on stadium terrain requires a special permit.

32. The photographing, recording of film, video and sound of any type, as well as the use of (digital) audio tapes requires a permit by the management. Flashes must not be used during events due to security reasons.

33. Persons that are not complying with the stadium rules, that disturb the peace and quiet, order and security in the premises, that do not follow the instructions of security personnel (security guards, etc.) or that do not pay attention to the public security personnel or act in a manner that does not allow the orderly procedure of the event, can be removed from the premises at any time. The removal of such persons from the premises is not associated with the reimbursement of the ticket price for the event.

34. The non-compliance with orders and management terms and conditions according to the terms and conditions of the respective provincial law for events including the approved stadium and house rules are all subject to the Criminal Law in the respective valid version.

35. The event organizer is authorized to record personal data of persons that violate the respective stadium and house rules, or persons that are arrested or subject to penal charges by public security personnel due to criminal acts. This data can also be recorded by a private security service. Furthermore, the event organizer is entitled to forward this data to the ÖFB, the main office of the Bundes League (Bundesliga), other athletic clubs of the Bundes League, and the public security authorities.

36. Visitors are notified that the executive branch and the organizer monitor the stadium via video cameras during events, and that these recordings can be used against each visitor for criminal proceedings.

