



Sportpark Klagenfurt GmbH / Südring 207, 9020 Klagenfurt am Wörthersee

HOUSE AND STADIUM RULES SPORT PARK KLAGENFURT/ 28 Black Arena/WÖRTHERSEE STADION (called stadium for short)

1. Events within the meaning of the relevant legal provisions are only permitted if all official permits have been obtained. The organizer takes over the stadium for his event and is responsible for compliance with the stadium regulations and the security measures prescribed by the authorities.
2. Admission for visitors is only permitted upon presentation of a valid admission ticket. After passing through the access system, the admission tickets are non-transferable and must be kept until you leave the premises and presented to the control bodies at any time on request. By purchasing the ticket, the visitor submits to the stadium and house rules. Signed barriers must be observed. Players, officials, official bodies, medical services, aid organizations and employees of the stadium are only permitted access with the appropriate accreditations or passes. The public security bodies deployed are to be supported in every respect by the steward service. In particular, they must be granted access and access to all areas within the scope of their official work. Furthermore, the executive must be allowed to use the loudspeaker system for announcements.
3. Admission tickets only entitle the holder to visit the facilities, events and places for which they were purchased. Any misuse of admission tickets or accreditations will result in their acceptance and invalidation as well as the forfeiture of the money paid for them and possible legal action.
4. No animals may be brought into the building/stadium. Exceptions can be made for companion dogs or guide dogs. Service dogs are also exempt from the ban.
5. Smoking is generally prohibited throughout the stadium/building. The use and storage of highly flammable objects and liquids is prohibited in the changing rooms.
6. Spectators are prohibited from taking objects of any kind that could be thrown or shot onto the field or into the spectator stands, or with which the peace, order and safety in the stadium could be disturbed or endangered, such as large banners, pyrotechnic articles, sticks, poles, bottles, cans, stones, piercing, cutting and slashing objects as well as weapons of all kinds are prohibited.

The stewards and security personnel are entitled to identify and remove such objects upon entry into the event venue by examining containers or items of clothing that have been carried along. Items that have been removed will be kept by the organizer's steward service until the end of the event and returned to the authorized owners upon request. Visitors who do not want to hand in items covered by the above provisions may be ejected from the site without refund of the entrance fee or may be denied entry.

For games of the Austrian Football Association or the Austrian Football Bundesliga, the safety organization guidelines of the respective organizer apply, or for international games the UEFA or FIFA safety guidelines. A list of objects that are prohibited from being brought in must be posted at the entrances. Sticks or other walking aids may only be taken along by infirm persons as essential support.

7. Persons who throw or shoot objects onto the playing field or into the spectator stands, in particular firing rockets or other pyrotechnic objects, may be reported as a disturbance and may be expelled

from the field without reimbursement of the entrance fee. Persons who are banned from the stadium are not allowed to enter the stadium/building and, in the event of infringement, are to be expelled from the seat without reimbursement of the admission fee. Season tickets are to be confiscated. Visitors who are drunk or under the influence of drugs can be prevented from entering by the steward service or be expelled from the site without a refund of the entrance fee.

8. Disabled places are to be provided and assigned to the authorized persons. The designated spaces for wheelchair users and their companions must be kept free.
9. Loose seats for spectators are only permitted in boxes. Visitors are prohibited from bringing or setting up seating.
10. All traffic routes (including entrances, exits and exits) must be kept clear.
11. The officially approved capacity must not be exceeded.
12. Advertising measures of any kind are only permitted with the approval of those authorized to dispose of the stadium or the organiser. The distribution of leaflets and newspapers or the sale of goods of all kinds is only permitted with the approval of those authorized to dispose of the stadium or the organizer, notwithstanding other official regulations.
13. The instructions given by the control bodies or official monitoring bodies must be followed. With the receipt of an admission ticket or an accreditation, the holder submits to the provisions of the stadium and house rules. In particular, he must refrain from any disruption to the event.
14. Visitors are prohibited from entering the playing field, the cloakrooms and any other rooms or locations in the event venue that are not directly intended for visitors. Standing on benches or armchairs is prohibited.
15. Access to the playing field, to the training facilities including adjoining rooms, the cloakrooms of the performers, athletes and actors is only permitted to those working there or to persons expressly authorized to do so. The stay is only permitted for as long as their presence is necessary.
16. Press, radio and television reporters may only enter the playing field or the training ground and the cloakrooms of the athletes/actors with the permission of the organiser.
17. The use of the sports facilities is at your own risk. Players, athletes and other users of the sports facilities must always behave in such a way that neither order nor the safety of other people is endangered.
18. All persons who are in the business premises have taken note upon entering the same that the operator or owner of the business premises accepts no liability of any kind for damage caused by an event or in connection with the implementation of an event arise, provided that this is done in accordance with official requirements. In particular, no liability is assumed for damage to health as a result of noise development (e.g. excessive volume levels at music events).
19. Beverages may not be served in bottles or glasses (with the exception of hospitality areas). Beverages may therefore only be served in plastic or paper cups. Entering the sectors with carrying frames is only permitted with paper cups or plastic cups. Paper cups, paper scraps and other waste are to be thrown into the waste bins provided for this purpose. The restriction of the sale of alcohol according to the provisions of the Youth Protection Act and the ban on serving alcoholized persons are to be announced in particular in the area of the sales stands.
20. Before visitors are admitted in the dark, otherwise when it gets dark, the safety lighting and a sufficient part of the main lighting must be switched on. The main and safety lights may only be switched off again when spectators and employees have left the rooms.

21. In order to maintain order, a sufficiently large number of suitable and appropriately marked stewards must be provided before admission or before the start of the event, who have to take the assigned seats and are not allowed to leave them until the end of the event. The stewards are to be instructed in detail about their tasks and powers, in particular about cooperation with the security bodies. The playing field must be secured against unauthorized access. The gates/escape gates intended for visitors in the enclosure must be manned by security guards from the time they enter until the last visitor leaves and must be kept unlocked. The exit gates must be opened immediately before the end of the event. The same applies in the event of danger (panic). If a hazard arises, the visitor must be asked to leave the facility in good time and in a suitable form. In such a case, the stewards have to ask the visitors to leave the event venue as quietly but quickly as possible, using all exits as evenly as possible.
22. All stadium employees (technical staff, stewards, etc.) must behave in a polite and courteous manner at all times. However, they are entitled to enlist the assistance of the public security organs if visitors fail to comply with their orders. The stewards and security officers are obliged to assist in restoring order in the event location in the event of disturbances and to ensure that the flow of spectators leaves the event location in an orderly manner when the event is over. You may only leave when there are no more visitors in the facility. The stewards must also ensure that objects lying around - which endanger personal safety - are removed.
23. They must immediately notify the persons authorized to dispose of the stadium or the organizer of any defects and damage they perceive. Objects found or kept by them or handed over to them as found must be handed over to the organizer.
24. The organizer is obliged to take all necessary measures for the physical safety of the people participating in the event.
25. The stadium and house rules are to be displayed several times in the stadium area (particularly at the ticket offices and at the entrances) so that visitors can see them.
26. The security regulations of the international football associations (UEFA, FIFA) apply to international football matches (European Cup, international matches, etc.); If people are found in the stadium who are currently banned from the stadium, the ÖFB will levy a fine of € 5,000 on this person at Austrian Football Association (ÖFB) events.
27. For first-aid services in the event of illness and accidents, at least the necessary medicines and aids as well as a light stretcher are provided by the organizer.
28. Vehicles or other means of transport may only be parked in the spaces provided for this purpose.
29. Private parking in the parking lots belonging to the stadium is only permitted with the permission of the stadium administration. Carrying out maintenance, repair and Cleaning work on vehicles is prohibited there. No liability whatsoever is assumed for vehicles parked in the parking lots.
30. The setting up of fixtures, stalls, stands and the like on the grounds of the sports park requires a special permit.
31. Photography as well as film, video and sound recordings of any kind and the use of sound output devices are only permitted with the approval of the management or the organizer.
32. The stadium shall not collect and/or transmit, produce or disseminate any information or data relating to the course of the game, game behavior or any other factor related to the game, as well as any type of recording of audio, video or audio-visual material of the game (whether through the use of electronic devices or otherwise) for the purpose of any form of betting, gambling or commercial activity that is not pre-authorized or in violation of the Terms and Conditions is strictly prohibited unless expressly authorized by the Sales administration or the organizer and the Austrian football league in advance. Mobile devices may only be used for personal, private use.

Visitors who violate these regulations may be refused entry to the stadium or may be expelled from the stadium. In the event of a breach of the provisions mentioned, the visitor is liable to the management or the organizer for the damage caused as a result, especially if the violation violates the exclusive rights of third parties, for compliance with which the ÖFB and the management or the organizer are liable.

33. Persons who do not comply with the site or house rules, who disturb the peace, order and safety in the facility, who do not observe legitimate orders from the supervisory staff (stewards, etc.) or the security organs used, or who otherwise behave in such a way that the orderly The course of the event is hindered or prevented, can be expelled from the facility without refund of the entrance fee.
34. The organizer is entitled to record or have the private security service record the personal data of persons who violate the stadium or house rules or who are arrested or reported by security agencies for criminal acts. Furthermore, the organizer is entitled to forward this data to the ÖFB, to the office of the Bundesliga, to the other clubs in the Bundesliga and to the security authorities.
35. Visitors are informed that during the Event the Executive and the Organizers may monitor the stadium via video recordings and use these recordings to prosecute any Visitors.